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SERVING BURKE & CATAWBA COUNTIES

MHP Provider Network Procedural Update #4

TO: MHP Provider Network

FROM: Mental Health Partners – Quality Management

RE: Incident Reporting through the NC-IRIS System

NOTIFICATION DATE: May 5, 2010 through Implementation Update #72

EFFECTIVE DATE: July 1, 2010

Providers will be required to report all Level 2 and 3 incidents into the IRIS system beginning, tomorrow, July 1, 2010.

The link to enter incidents into the IRIS system is as follows:

<https://iris.dhhs.state.nc.us/Default.aspx>

If you have not received IRIS training and need to obtain IRIS training, you need to contact your Provider Relations Liaison immediately.

The IRIS Manual can be obtained by clicking on the following link:

<http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/iris6-4-10dhhsmanual.pdf>

<http://www.ncdhhs.gov/mhddsas/servicedefinitions/servdefupdates/update72/IU72may-final.pdf>