



1985 Tate Blvd. SE, Suite 529, Hickory, NC 28602 p/828-327-2595 f/828-325-9826
305 E. Union St., Suite A135, Morganton, NC 28655 p/828-439-2535 f/828-439-2578

SERVING BURKE & CATAWBA COUNTIES

MHP Provider Network Procedural Update #25

TO: MHP Provider Network

FROM: Mental Health Partners – Utilization Management Department

RE: Fax Number for Authorization Requests

NOTIFICATION DATE: August 17, 2011

EFFECTIVE DATE: August 17, 2011

MHP is asking that providers fax to the following number for all authorization requests documentation submission: **828-615-1241**. In addition, please attend to the authorization submission requirements as referenced in the following link:

<http://www.mentalhealthpartners.org/DOCS/TrainingDocs/Documentation%20Requirements%20for%20Auths%20Updated%204-4-2011.pdf>

Please contact your Provider Relations' Liaison with any questions that you may have about this process.

ACCESS TO CARE 1-877-327-2593 (TOLL FREE) 24/7/365

www.mentalhealthpartners.org

This information will be posted on the MHP website at www.mentalhealthpartners.org in the Provider Updates section.