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SERVING BURKE & CATAWBA COUNTIES

MHP Provider Network Procedural Update #20

TO: MHP Providers

FROM: Mental Health Partners

RE: Billing Deadlines and Claims Processing

NOTIFICATION DATE: May 10, 2011

EFFECTIVE DATE: May 10, 2011

In order to process claims quickly and transition into the next fiscal year, please refer to the table below for upcoming deadlines.

Deadline	Explanation
Monday, June 6, 2011	<ul style="list-style-type: none"> • Must submit all billing for State Funded Services with dates of service from April 8, 2011 to May 31, 2011. • Must submit all billing for Medicaid Funded Services with dates of service from June 8, 2010 to June 3, 2011. <p><i>(Refer to Memo dated February 14, 2011 addressing Cutoff Dates for FY 2010-2011)</i></p>
Friday, June 10, 2011	<ul style="list-style-type: none"> • Provider access to key claims into Mental Health Partner's MCO system will be removed in order to allow MHP to adjudicate FY10/11 claims.
Monday, June 20, 2011	<ul style="list-style-type: none"> • Provider access to key claims into Mental Health Partner's MCO system will be restored. • All FY11/12 authorizations will no longer be pended for Exceeds Budget. • Claims for June 1, 2011 and forward can be submitted.

Please remember that claims must still be keyed within 60 days from the date of service.

ACCESS TO CARE 1-877-327-2593 (TOLL FREE) 24/7/365

www.mentalhealthpartners.org

This information will be posted on the MHP website at www.mentalhealthpartners.org in the Provider Updates section.