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SERVING BURKE & CATAWBA COUNTIES

MHP Provider Network Procedural Update #18

TO: MHP Provider Network
FROM: Mental Health Partners – Utilization Management Department
RE: Authorization Changes
NOTIFICATION DATE: March 8, 2011
EFFECTIVE DATE: April 4, 2011

MHP's Utilization Management (UM) Department currently reviews service notes documentation on the following service definitions:

1. Personal Assistance
2. Community Support Team
3. Assertive Community Treatment Team
4. Developmental Therapy
5. Substance Abuse Intensive Outpatient Program

MHP's UM Department will **discontinue** the review of **Personal Assistance** and **Community Support Team** and in turn request service notes documentation on Psychosocial Rehabilitation Services and Intensive In Home Services.

Thus, beginning April 4, 2011, MHP's UM Department will require submission of the *most recent* service notes documentation when seeking authorization for the following services:

1. Assertive Community Treatment Team – most recent 2 weeks of service notes documentation
2. Developmental Therapy – most recent 5 service notes documentation
3. Substance Abuse Intensive Outpatient Program – most recent 2 weeks of service notes documentation
4. Psychosocial Rehabilitation Services – most recent 2 months of service notes documentation
5. Intensive In Home Services – most recent 2 weeks of service notes documentation

In addition, it is important to note that MHP is updating some programming in the MCO to prompt the clinician during the authorization request to submit service notes documentation and this will be linked to MHP's benefit plan limits.

If you have any questions, please contact your Provider Relations Liaison for assistance.