

Minutes

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| Committee Name: | Clients Rights Committee: Orientation and Training |
| Date: | July 7, 2008 |
| Time: | 6:00-7:30 |
| Meeting Place: | First Plaza-5 th floor |
| Members Present: | Tony Berry, Laurie Bradshaw, David Isenhower |
| Members/Others Absent: | Dorraine Hernandez, Donna Hollar, Jerry Woolard, Jr. |
| Others in Attendance: | Vanessa A., Judy D. |
| (Agenda Item #1) | Welcome and Introductions |
| <i>Presenter:</i> | John Hardy |
| <i>Action:</i> | John Hardy, Area Director welcomed members of the committee. He discussed issues with guardianship, availability of bed space in hospitals, and plans to implement a 23 hour holding facility. |
| <i>Decision:</i> | The committee will review medical decision issues involving wards; to include criteria to consider, right to life issues and setting of standards. |
| (Agenda Item #2)Minutes: | June 9, 2008 |
| <i>Action:</i> | Minutes of the June 9, 2008 meeting were presented. |
| <i>Decision:</i> | The minutes were accepted as presented. |
| (Agenda Item #3) | CRC Policy |
| <i>Presenter:</i> | Vanessa Anderson and Judy Dahlstrom |
| <i>Information Presented:</i> | State regulations and MHP policy for the role and function of CRCs were reviewed. The difference in CRC and CFAC was discussed. |
| <i>Decision:</i> | Information only |
| (Agenda Item # 4): | CR Regulations and Rules |
| <i>Presenter:</i> | Vanessa Anderson |
| <i>Information Presented:</i> | Federal laws, Article 3, NC CR Rules and Confidentiality rules were introduced to the committee. An overview of this information was reviewed. |
| <i>Decision:</i> | Information only. |
| (Agenda Item # 5): | Complaints Process |
| <i>Presenter:</i> | Vanessa Anderson |
| <i>Information Presented:</i> | The Complaints and Non-Medicaid complaint/appeal policies were reviewed with the committee. Their role and responsibilities were discussed. |
| <i>Decision:</i> | Information only. |
| (Agenda Item # 6): | Committee Business |
| <i>Presenter:</i> | Vanessa Anderson |
| <i>Information Presented:</i> | The committee reviewed sample goals for 2008-09; discussed quarterly reports they would be reviewing; received information on stipends and mileage; and set meeting dates and times for the year. |
| <i>Decision:</i> | Discussion of officer tabled until next meeting when full committee was in attendance. |
| Adjournment: | The meeting was adjourned @ 7:30 p.m. |
| Next Meeting: | August 4, 2008 6:00 pm |
| Attachments: | Client Rights Committee Manual |
| Respectfully Submitted By: | Vanessa Anderson |