

Minutes

Committee Name:	Consumer and Family Advisory Committee Meeting
Date:	Tuesday, April 14, 2009
Time:	6:00 p.m.
Meeting Place:	Morganton Community House
Members Present:	Donna Hollar, Cynthia Houser, Laurie Bradshaw, Lisa Allison, Marjorie Bivens, Maria Benfield, Shirley Stapleton, Dandron Armstrong, Hazel Peterson, Sharon Williamson
Members/Others Absent:	Chip Jones
Guests/Speaker/Others Present:	Judy Dahlstrom, Vanessa Anderson, Sherry Clanton, Cathy Kocian, Matt Bradshaw, Chris Williams., Janna Branch, Gary Bivens, Cara Luknight, Diane Bauknight
Note Total:	A total of 20 members and guests were present.
Note:	The Client Rights committee and CFAC met together for dinner.
(Agenda Item #1)	Welcome and Introductions
<i>Presenter:</i>	Sharon Williamson
<i>Action:</i>	Sharon introduced the Client Rights Committee Members who joined us in the CFAC meeting: Laurie Bradshaw, Cynthia Houser, Donna Hollar, Vanessa Anderson, Sherry Clanton
(Agenda Item #2)Minutes:	Minutes March 10, 2009
<i>Presenter:</i>	Sharon Williamson.
<i>Action:</i>	Minutes of the March 10, 2009, were presented.
<i>Decision:</i>	The minutes were accepted and approved.
(Agenda Item # 3)	Needs Assessment Summary
<i>Presenter:</i>	Judy Dahlstrom
<i>Information Presented:</i>	A focus of the following task. Handouts: Community Assessment, March 2009 Executive Summary of Mental Health Partner's Community Needs. The top three areas for LME attention in the next year are the following: <ol style="list-style-type: none"> 1. Continues focus on the crisis service array 2. Modification of integrated service delivery models 3. Greater Network Awareness
(Agenda Item #4)	LME Performance Contract
<i>Presenter:</i>	Judy Dahlstrom Use of a Flow Chart. Handouts; Cathy K.
<i>Information Presented:</i>	(1.) "Critical Measures at a Glance" Sfy 2009 2 nd Quarter LME Performance provided a quarterly summary of the LME's status on critical measures that are included in the annual <i>DHHS-LME Performance Contract</i> . (2.) "Chart" The chart showed 8 major categories of performance percentages. Each category broken down into different areas. Categories as follows:

	<p>*Timely Access to Care (MHP average total percentage of 3 areas =85%) Good- Meeting Performance Standards</p> <p>*Services to Persons in Need (MHP average total of 5 areas = 33.35%) Good- Meeting P/S</p> <p>*Timely Initiations & Engagement in Services (MHP average of 6 areas = 44.46) 2 areas 100% and 4 areas fell little below P/S</p> <p>* Effective Use of State Psychiatric Hospitals (MHP avg. total of one= 28% of P/S which is 55% Reduced Usage below the 55% GOOD!</p> <p>* State Psychiatric Hospital readmissions (MPH avg. total of 2 areas= 17.5% (10/25 %) of P/S which is 12/26% GOOD Reduced</p> <p>* Timely Follow up After Inpatient Care 100% out of 2 areas Good Meeting P/S</p> <p>* Child Services in Non-Family Settings 100% one area GOOD</p> <p>* Met Single Stream Minimum Requirements Checked- Good-Met the Criteria</p>
(Agenda Item # 5):	Meeting Schedule Discussion - Voted on
<i>Presenter:</i>	Sharon Williamson A decision was made to continue meeting this FY as planned and make a decision in July 2009 for meeting schedule of 2009-10.
(Agenda Item # 6):	Committee Reports
<i>Presenter:</i> <i>Information Presented:</i>	<p>Vanessa Anderson</p> <p>Presenter: Vanessa Anderson (a.) Event /Project Flyer Vanessa handed out a rough draft of a flyer for the “Peer Advocacy Training” which will be sponsored by MHP and CFAC. Date: June 20, 2009 at the Catawba Valley Medical Center AHEC Building Room 112.</p> <p>Vanessa read the credentials for Mr. Michael A. Weaver, MS Ed and Director –Courage and Empowerment Center, Inc. who is scheduled to do the presentation.</p> <p>Topics will include: Emotional and Social Intelligence in a Nutshell Assertive Communication Speech and Body Language</p> <p>This training will be limited; but at no charge for CFAC.</p> <p>Presenter: Judy Dahlstrom (b.) Nominating</p>

	<p>Judy handed out an application for CFAC nominating Committee and asked those interested in submitting an application for another three year term to let Judy know. Those whose terms are ready to expire include Dandron, Marjorie, Donna and Sharon.</p> <p>In addition, Judy asked for three volunteers to serve on the Nominating Committee. Sharon, Laurie and Cynthia volunteered to serve on the Nominating Committee.</p>
(Agenda Item #7)	New Business
<p><i>Presenter:</i></p> <p><i>Decision:</i></p>	<p>Cathy Kocian (a.) State update Handouts: *SCFAC Agenda of April 9, 2009 *SCAFAC Meeting Minutes * LCFAC to SCFAC Annual Survey to be completed and returned by June 30, 2009.</p> <p>* CFAC/Reports – General Assembly of NC Session 2009 Representative: Insko An act to clarify the reporting requirements of the local and state Consumer and Family Advocacy Committees.</p> <p>Judy handed out the annual survey and asked the CFAC members to bring back in May. Judy announced that reimbursement for gas mileage will be .55 a mile; instead of 58.5. There is an adjustment in checks retroactively effective Jan. 1, 2009.</p> <p>Presenter: Sharon Williamson (b.) Open/Public Comments Sharon announced that CFAC give a letter of recommendation to Cathy Kocian for services with CFAC for 5 ½ years. Cathy’s region will change and include Asheville. One of her programs will be Pathways. There is a hiring freeze and cannot fill any vacant positions.</p> <p>Presenter: Sharon Williamson (c.) Agenda Next Meeting Tuesday, May 12, 2009 @ 6:00pm</p>
Adjournment:	The meeting was adjourned @ 7:00 pm
Next Meeting:	Tuesday, May 12, 2009 @6:00pm Dinner @ 5:30pm
Respectfully Submitted By:	Donna E. Hollar, Secretary