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Serving Burke & Catawba Counties

Press Release

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FOR IMMEDIATE RELEASE

Mental Health Partners Earns National Accreditation

The Commission on Accreditation of Rehabilitation Facilities (CARF) recently accredited Mental Health Partners (MHP), the local management entity for Burke and Catawba Counties, for three years in the area of Services Management Network with Access Center.

CARF has been a leading, independent, nonprofit accrediting body of human services since 1966. With guidance from the field, including providers, funders, and, most importantly, the persons receiving services and their families, CARF standards focus on outcomes and the satisfaction of the persons served.

In the official notification, CARF highlighted numerous strengths that Mental Health Partners possesses including an excellent reputation and positive presence in Burke and Catawba Counties, an area director with vision and a management team that is committed to the growth and development of providers. Another noteworthy commendation was that providers, persons served and their families consistently praised MHP (during CARF's three day on-site visit) for the quality and frequency of on-going communication, its active outreach and focus on quality services.

The functions for which Mental Health Partners is responsible include administration, finance, customer services, utilization management, access to care, provider relations and information management.

Mental Health Partners' Access to Care Unit operates 24/7/365 and has the ability to schedule appointments and respond to crises. Persons who need mental health, developmental disabilities or substance abuse services may call (toll free) 1-877-327-2593. For more information, visit www.mentalhealthpartners.org or call Customer Service at 1-877-484-2595.

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