Customer Service Complaint Form

(Please use this form for all general concerns and complaints.)

CUSTOMER INFORMATION	
Date of Report:	
Your Name:	
Phone:	
Cell Phone Number:	
E-mail Address:	
Address:	

Please tell us about your complaint, concern or compliment:

Complaints may also be called into **Customer Services at 1-877-484-2595**

Mail or deliver this completed form to:

Attn: Customer Services
1985 Tate Blvd. SE, Suite 529
Hickory, NC 28602

or

Attn: Customer Services
305 E. Union St., Suite A135
Morganton, NC 28655

All inquiries will be addressed within one working day of receipt.

FOR CUSTOMER SERVICE USE ONLY

Date Received: _____ Action Initiated: _____

_____CSR Initials:_____